



## How to use Parent View

### Log in / Register

You need your email address and password for the simple log-in process. Just follow the on-screen instructions.

You will then be asked to fill in a 'captcha' before completing registration. This is where you read two words from the screen and enter them into a box. This is to prevent site misuse.

You will be sent an email with a link to activate your log-in.

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### Search

You can give your views about Lowther. To search for a school, just enter Lowther Primary School into the search box.

Select Lowther from the search results.

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### Questionnaire

There will be 12 questions to answer, for example, 'My child is happy at this school' with a choice of responses:

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Don't know

Use the 'Next' button to move to the next question. If you change your mind you can use the 'Previous' button to go back.

Once you have completed all 12 questions, click on 'Finish the survey' and the questionnaire is complete.

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## How to complain

This survey is not designed to receive complaints. If you wish to make a complaint or have a serious concern about Lowther, you can find more information on the Ofsted [complaints page](#).

<http://parentview.ofsted.gov.uk/parent-view-results/survey/result/2179/current>